

BrisDoc

Patient care by people who care



**Chaperone Guidance
for BrisDoc Patients**



This leaflet is available in your language. Please ask our receptionist.

ਇਹ ਪਰਚਾ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਉਪਲਬਧ ਹੈ. ਸਾਡੇ ਰਿਸੈਪਸ਼ਨਿਸਟ ਨੂੰ ਪੁੱਛੋ ਕਰੋ ਜੀ.

یہ کتابچہ آپ کی زبان میں دستیاب ہے. ہمارے استقبالیہ براہ کرم دریافت کریں.

এই প্রচারপত্র আপনার ভাষায় পাওয়া যায়. আমাদের রিসেপশনিস্ট জিজ্ঞাসা করুন.

Ev belavok li zimanê xwe de derbasdar e; Ji kerema xwe ve lêkirin me bipirsin.

Buuggan yar waxaa loogu heli karo luqaddaada. Fadlan weydii naga soo-dhaweeyaha.

هذه النشرة متوفرة في لغتك. رجاء سألت موظف الاستقبال لدينا.

Acest prospect este disponibil în limba dumneavoastră. Vă rugăm să cereți recepționer noastre.

Bu broşür kendi dilinizde mevcuttur. Lütfen resepsiyonistimize sorun.

此宣传册以您的语言提供。请问我们的接待员。

Chaperone Guidance for BrisDoc Patients

Whilst you are under our care, we want you to feel supported, safe, and informed. Maintaining the privacy and dignity of our patients is integral to the quality of our care.

If you feel you would like to have a chaperone during your consultation, please ask our clinician or our receptionist.

Although a chaperone presence is recommended for all examinations of an intimate nature, you are entitled to ask for a chaperone for ANY consultation. Please note, our clinicians are also entitled to ask for a Chaperone to be present during the examination if they feel it necessary.

If the examining clinician feels that a chaperone should be present and the offer of a chaperone is declined by you, the clinician may not wish to continue with the examination. You may be asked to sign a form to say they have declined a chaperone.

A chaperone must always be present during the examination of a child – this may be a parent or carer although there may be some circumstances where this is not appropriate.

If you wish to see our full Chaperone Policy, please ask the receptionist.

What is a chaperone?

A chaperone is a person who is able to accompany and support both you and the clinician during a medical examination or consultation.

They are also there to provide a degree of legal protection for the clinician in the event of any misunderstanding or false allegation by the patient



Who can be a chaperone?

The role of chaperone may be provided by a member of our staff or by people accompanying you such as husband, wife, partner, carer, parent or friend.

Children cannot be chaperones and should not be present during an examination of an intimate area. This does not include babies.

Where a chaperone is a husband, wife, partner, relative or friend, you will be asked for your consent to that person being present during the examination and acting as your chaperone.

Particular consideration will be given to any cultural or religious differences when carrying out intimate examinations. It may also be difficult or inappropriate for a family member of the opposite sex (or a husband/wife) to be present during some intimate examinations.

A separate opportunity for confidential or private conversation between patient and attending clinician - without the chaperone being present - may be arranged, if this is required, prior to or following any clinical examination.

What can you expect from a BrisDoc chaperone?

The chaperone should introduce themselves by name (or be introduced by the clinician). The clinician should write the name of the chaperone in their notes.

They need to stand within the examination area, and be able to see what the clinician is doing. During an intimate examination the chaperone can stand at the head of the couch, and if the examination is uncomfortable or upsetting for you they may ask if you would like to hold their hand to provide comfort and reassurance. They should not touch you without your permission.

If the chaperone witnesses any behaviour that they feel is inappropriate, they have a responsibility to report it to the duty manager.

Members of BrisDoc staff who carry out chaperone duties have all been trained appropriately.

On rare occasion there may not be a chaperone present who is of the appropriate gender. In these circumstances, the clinician should discuss the issue with you, and if it is appropriate your appointment may be re-scheduled or another member of staff made available.