



Frailty-ACE Clinical Practitioner

Job Description

Clinical Practitioner Frailty - ACE

Our Frailty-ACE is an innovative, award-winning approach to supporting frail people with urgent/emergency needs. The co-located Primary Care, and Community ACP is supported by specialist advice from Consultant Geriatricians. It works to support person-centred assessment and care, and to coordinate the services required to support frail patients who would otherwise be admitted or conveyed to remain at home when this aligns with their wishes and/or best interests.

Job Description

Main duties and responsibilities

- Work collaboratively, and flexibly with the wider Frailty-ACE team to comprehensively assess frail patient's urgent care needs and coordinate holistic person-centred management plans that are in keeping with the patient's preferences and best interests.
- Assess and manage the full breadth of clinical presentations and age groups which present in the urgent primary care setting, including physical and mental health needs.
- Take telephone referrals from Health Care professionals within the BNSSG area for appropriate adult medical admissions whilst being sensitive to the capacity issues of the hosting acute trust.
- Demonstrate excellent communication skills with referring HCPs, in order to build positive relationships so that alternative management ideas can be discussed without confrontation.
- Gain familiarity with the other urgent care services available in the BNSSG system, and how to access these for patients
- Undertake clinical work by telephone +/- video, consulting with patients and/ or their representatives and healthcare professionals in the community to appropriately assess the current concerns, establish an appropriate differential diagnosis and management plan.

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- Seek to support community management wherever possible, but be able to recognise serious illness and emergency situations requiring admission and/ or an ambulance response
- Be able to prescribe appropriately for the urgent primary care context, including initiating and changing end of life medications where appropriate.
- Document the key findings from their assessment, such that the notes provide appropriate detail to log the assessment at the time, and support other clinicians who may be involved later in the patient's journey
- Seek clinical advice from the senior GP on shift (the Clinical Coordinator) when required to support clinical decision making and access to appropriate services
- Buddy with new clinicians working their first shift in the Severnside service, as required, to support them to become familiar with the systems and processes following induction
- Be encouraged to contribute to on call clinician rotas at times of peak demand.
- Use all IT systems required for safe clinical work in IUC, including the clinical systems (CLEO, PACCS and EMIS), resources available to support clinical decision making (the Clinical Toolkit, BrisDoc weblinks, Remedy)
- Be proactive about identifying and reporting concerns and incidents, to support continued learning and improvement in the service provided to patients

General Duties

You can read the full list of general duties and expectations here:

www.brisdoc.co.uk/workwithus/general-duties

Person Specification

Qualifications & Training

Essential

- Full registration with NMC /HCPC
- Non-Medical prescribing qualification
- Or, specialist medical training in geriatrics/ frailty/ emergency medicine

Desirable

- MSc in advanced practice or in the pathway

Knowledge and Skills

Essential

- Experience and interest in working across urgent primary care settings
- Actively working in General Practice or some form of community medicine or IUC service
- Effective multidisciplinary team working as part of current or recent primary care experience, either in practice or IUC, or both

Desirable

- Experience of providing acute care to frail patients in the community , including palliative care
- Experience in Clinical supervision
- Familiarity with the BNSSG healthcare system
- Acute/ general medical experience
- Experience of referral management/ Primary care/ hospital interface decisions

Skills, Abilities and Attributes

Essential

- Motivated to provide high standards of patient and workforce care
- Excellent verbal and written communication skills
- Able to form strong relationships both internally and externally
- Able to listen carefully and to manage sensitive situations
- Able to manage confidentiality at all times, for both staff and patients
- Able to use own initiative to achieve the objectives of the post
- Flexible approach to working pattern and location according to service need
- Organised, systematic and with good time management; able to prioritise work, multi task and work under pressure
- Willing to analyse own work and performance, to recognise own limitations and act appropriately
- Commitment to BrisDoc's values and social enterprise status
- Positive attitude towards innovations and change.
- Good team player who is able to support, value and respect the contribution of all members.
- Able to remain impartial, objective and non-judgmental when working with others.

Desirable

- Familiarity with Adastra EMIS computer systems

Other

Essential

- Actively manages Continuous Professional Development, by keeping up to date with all professional requirements of the role.